



## ABSTRACT

Supply Chain plays a major role in Sri Lankan economy and it has already become the core. Skillful professionals, Scholars or employees become a key element of almost all the Supply Chains of the world. Because no point of having advanced technologies, Capital, Opportunities or whatever the thing without having professionals to manage and control it. But satisfaction level of these professionals directly effects on efficiency and the effectiveness of the Supply Chain and consequently it affect the overall performance of an economy. Therefore individual employee and satisfaction of them become one of the most significant elements.

With reference to broader literature review and discussions had with industry professionals, Proper questionnaire was developed 23 latent variables. Then a questionnaire based research was carried out. Population of the research consists of the employees attached to Supply Chain of Sri Lanka. According to Chartered institute of Logistics and transport which is most popular professional body among Supply Chain professionals there are over 10,000 Supply Chain professionals in Sri Lanka and Simple random sampling was used to extract a sample of 369 employees. SPSS Statistical tool was used to analyze received data.

Descriptive analysis was conducted initially to review the respondents' profile. As the conclusion of the research, research findings were discussed. This paper identified the main eight factors which are affecting to employee satisfaction in Supply Chain of Sri Lanka. Further recommendations are proposed to enhance the employee satisfaction which assist Supply Chain to perform better and attract more professionals.

**Key Words:** employee satisfaction, supply chain of Sri Lanka