



**DIRECTORATE OF MERCHANT SHIPPING
GOVERNMENT OF SRI LANKA
CERTIFICATE OF COMPETENCY EXAMINATION**

GRADE : CHIEF MATE ON SHIPS OF 500 GT OR MORE (UNLIMITED)
SUBJECT : Leadership and team working skills
DATE : 13.08.19

Time allowed **THREE** hours

Total marks : 120

ANSWER ALL QUESTIONS

Pass marks : 50%

Formulae and all intermediate steps taken in reaching your answer should be clearly shown. You may draw sketches wherever required. Electronic devices capable of storing and retrieving are **NOT** allowed.

- 1) Briefly explain the five main stages of training life cycle. (20 marks)

- 2) a) How can we consider expectancy theory as one of the main theory which is related to process perspectives on motivation? (10 marks)
b) How can you use equity theory to motivate seafarers? (10 marks)

- 3) Briefly explain three barriers for communication with examples. (20 marks)

- 4) Briefly explain three methods of training and development which are related to seafarers with the examples. (20 marks)

- 5) a) Do a SWOT analysis for your current position. (10 marks)
b) “As a seafarer effective communication is very important”. Discuss this statement. (10 marks)

- 6) Briefly explain the complexity of decision making. (20 marks)